

	Financial Institution Name: Location (Country) :	ING-DiBa AG Germany
model are mater branches. If a re	ially similar to the LE Head Office. This questionnaire should not cover	Institution should answer the questionnaire at the legal entity level including any branches for which the client base, products and control more than one LE. Each question in the CBDDQ will need to be addressed from the perspective of the LE and on behalf of all of its ghted and details regarding this difference captured at the end of each sub-section. If a branch's business activity (products offered, client be completed for that branch.
No #	Question	Answer
	& OWNERSHIP	Patomol
1	Full Legal Name	ING-DiBa AG
2	Append a list of foreign branches which are covered by this questionnaire	ING Bank, eine Niederlassung der ING-DiBa AG
3	Full Legal (Registered) Address	Theodor-Heuss-Allee 2 60486 Frankfurt am Main
4	Full Primary Business Address (if different from above)	
5	Date of Entity incorporation/establishment	21 October 1965
6	Select type of ownership and append an ownership chart if available	
6 a	Publicly Traded (25% of shares publicly traded)	No
6 a1	If Y, indicate the exchange traded on and ticker symbol	
6 b	Member Owned/Mutual	No
6 c	Government or State Owned by 25% or more	No
6 d	Privately Owned	Yes
6 d1	If Y, provide details of shareholders or ultimate beneficial owners with a holding of 10% or more	ING Deutschland GmbH, direct ownership type, level 1, 100% ING Holding Deutschland GmbH, indirect ownership type, level 2, 100% ING Bank N.V., indirect ownership type, level 3, 100% ING Groep N.V., indirect ownership type, level 4, 100%
7	% of the Entity's total shares composed of bearer shares	0
8	Does the Entity, or any of its branches, operate under an Offshore Banking License (OBL)?	No
8 a	If Y, provide the name of the relevant branch/es which operate under an OBL	
9	Does the Bank have a Virtual Bank License or provide services only through online channels?	yes
10	Name of primary financial regulator/supervisory authority	Federal Financial Supervisory Authority / Bundesanstalt für Finanzdienstleistungsaufsicht (BaFin)
11	Provide Legal Entity Identifier (LEI) if available	3KXUNHVVQFIJN6RHLO76
12	Provide the full legal name of the ultimate parent (if different from the Entity completing the DDQ)	ING Groep N.V.
13	Jurisdiction of licensing authority and regulator of ultimate parent	The Netherlands The European Central Bank (ECB), De Nederlandsche Bank (DNB) and Autoriteit Financiële Markten (AFM)

14	Select the business areas applicable to the Entity	
14 a	Retail Banking	Yes
14 b	Private Banking	No
14 c	Commercial Banking	Yes
14 d	Transactional Banking	Yes
14 e	Investment Banking	Yes
14 f	Financial Markets Trading	Yes
14 g	Securities Services/Custody	No
14 h	Broker/Dealer	No
14 i	Multilateral Development Bank	No
14 j	Wealth Management	No
14 k	Other (please explain)	
15	Does the Entity have a significant (10% or more) portfolio	
15	of non-resident customers or does it derive more than	
	10% of its revenue from non-resident customers? (Non-	
	resident means customers primarily resident in a different	No
	jurisdiction to the location where bank services are	
	provided)	
15 a	If Y, provide the top five countries where the non-	
	resident customers are located.	
16	Select the closest value:	5004 40000
<u>16 a</u>	Number of employees Total Assets	5001-10000
16 b	Confirm that all responses provided in the above Section	Greater than \$500 million
17	are representative of all the LE's branches.	Yes
17 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
18	If appropriate, provide any additional information/context	
	to the answers in this section.	
	CTS & SERVICES	
19	Does the Entity offer the following products and services:	
10	O - man and ant Daughin m	N
19 a		No
<u>19 a1</u>	If Y	
19 a1a	Does the Entity offer Correspondent Banking services to domestic banks?	
19 a1b	Does the Entity allow domestic bank clients to	
	provide downstream relationships?	
19 a1c	Does the Entity have processes and procedures in	
	place to identify downstream relationships with	
	domestic banks?	
19 a1d	Does the Entity offer Correspondent Banking	
	services to foreign banks?	
19 a1e	Does the Entity allow downstream relationships	
10 o1f	with foreign banks?	
19 a1f	Does the Entity have processes and procedures in place to identify downstream relationships with	
	foreign banks?	
19 a1g	Does the Entity offer Correspondent Banking	
	services to regulated Money Services Businesses	
	(MSBs)/Money Value Transfer Services (MVTSs)?	
10 o1b		
19 a1h	Does the Entity allow downstream relationships with MSBs, MVTSs, or Payment Service Provider	
	(PSPs)?	
19 a1h1	MSBs	
19 a1h2	MVTSs	
19 a1h2	PSPs	

19 a1i	Does the Entity have processes and procedures in	
	place to identify downstream relationships with	
	MSBs /MVTSs/PSPs?	
19 b	Cross-Border Bulk Cash Delivery	No
19 c	Cross-Border Remittances	Yes
	Domestic Bulk Cash Delivery	No
19 d	· · · · · · · · · · · · · · · · · · ·	
19 e	Hold Mail	No
19 f	International Cash Letter	No
19 g	Low Price Securities	No
19 h	Payable Through Accounts	No
19 i	Payment services to non-bank entities who may then	
	offer third party payment services to their customers?	No
19 i1	If Y, please select all that apply below?	
19 i2	Third Party Payment Service Providers	
19 i3	Virtual Asset Service Providers (VASPs)	
19 i4	eCommerce Platforms	
19 i5	Other - Please explain	
40 :	Drivete Benking	Na
<u>19 j</u>	Private Banking	No
19 k	Remote Deposit Capture (RDC)	No
19 I	Sponsoring Private ATMs	No
19 m	Stored Value Instruments	No
	Trade Finance	Yes
<u>19 n</u>		
19 o	Virtual Assets	No
19 p	For each of the following please state whether you	
	offer the service to walk-in customers and if so, the	
	applicable level of due diligence:	
19 p1		No
19 p1a	If yes, state the applicable level of due diligence	
19 p2	Wire transfers	No
19 p2a	If yes, state the applicable level of due diligence	
19 p3		No
19 p3a	If yes, state the applicable level of due diligence	
19 p4	· · · · · · · · · · · · · · · · · · ·	No
19 p4a	If yes, state the applicable level of due diligence	
19 p5	If you offer other services to walk-in customers	
•	please provide more detail here, including	
	describing the level of due diligence.	
	describing the lever of dde diligence.	
19 q	Other high-risk products and services identified by the	
13 4		
	Entity (please specify)	
20	Confirm that all responses provided in the above Section	Yes
	are representative of all the LE's branches.	
20 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
21	If appropriate, provide any additional information/context	
21		
	to the answers in this section.	
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	F & SANCTIONS PROGRAMME	
22	Does the Entity have a programme that sets minimum	
	AML, CTF and Sanctions standards regarding the	
	following components:	
22 a	Appointed Officer with sufficient experience/expertise	Yes
	Adverse Information Screening	
22 b		Yes
22 c	Beneficial Ownership	Yes
22 d	Cash Reporting	Not Applicable
22 e	CDD	Yes
22 f	EDD	Yes
22 g	Independent Testing	Yes
22 h	Periodic Review	Yes
22 i	Policies and Procedures	Yes
22 j	PEP Screening	Yes
22 k	Risk Assessment	Yes
22	Sanctions	Yes

22 m	Suspicious Activity Reporting	Yes
22 n	Training and Education	Yes
22 o	Transaction Monitoring	Yes
23	How many full time employees are in the Entity's AML, CTF & Sanctions Compliance Department?	11-100
24	Is the Entity's AML, CTF & Sanctions policy approved at least annually by the Board or equivalent Senior	
	Management Committee? If N, describe your practice in Question 29.	No
25	Does the Board receive, assess, and challenge regular reporting on the status of the AML, CTF, & Sanctions programme?	Yes
26	Does the Entity use third parties to carry out any components of its AML, CTF & Sanctions programme?	Yes
26 a	If Y, provide further details	
		ING uses third parties for collecting customer related information.
27	Does the entity have a whistleblower policy?	Yes
28	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
28 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
29	If appropriate, provide any additional information/context	
	to the answers in this section.	24: ING's AML, CTF and Sanctions policy is updated at least every three years and more frequently if and when required.
		23. In addition, the first line function has dedicated staff performing FCC activities
4. ANTI F	BRIBERY & CORRUPTION	
30	Has the Entity documented policies and procedures	
	consistent with applicable ABC regulations and requirements to reasonably prevent, detect and report bribery and corruption?	Yes
31	Does the Entity have an enterprise wide programme that sets minimum ABC standards?	Yes
32	Has the Entity appointed a designated officer or officers with sufficient experience/expertise responsible for	Yes
33	coordinating the ABC programme? Does the Entity have adequate staff with appropriate	
	levels of experience/expertise to implement the ABC programme?	Yes
34	Is the Entity's ABC programme applicable to:	Both joint ventures and third parties acting on behalf of the Entity
35	Does the Entity have a global ABC policy that:	
35 a	Prohibits the giving and receiving of bribes? This includes promising, offering, giving, solicitation or receiving of anything of value, directly or indirectly, if improperly intended to influence action or obtain an advantage	Yes
35 b	Includes enhanced requirements regarding interaction with public officials?	Yes
35 c	Includes a prohibition against the falsification of books and records (this may be within the ABC policy or any	
	other policy applicable to the Legal Entity)?	Yes
36	Does the Entity have controls in place to monitor the effectiveness of their ABC programme?	Yes
37	Does the Board receive, assess, and challenge regular reporting on the status of the ABC programme?	Yes
38	Has the Entity's ABC Enterprise Wide Risk Assessment (EWRA) been completed in the last 12 months?	Yes
38 a	If N, provide the date when the last ABC EWRA was completed.	
39	Does the Entity have an ABC residual risk rating that is the net result of the controls effectiveness and the inherent risk assessment?	Yes
40	Does the Entity's ABC EWRA cover the inherent risk components detailed below:	
40 a	Potential liability created by intermediaries and other third-party providers as appropriate	Yes
40 b	Corruption risks associated with the countries and industries in which the Entity does business, directly or through intermediaries	Yes
40 c	Transactions, products or services, including those that involve state-owned or state-controlled entities or public officials	Yes

40 d	Corruption risks associated with gifts and hospitality,	
	hiring/internships, charitable donations and political	Yes
	contributions	
40 e	Changes in business activities that may materially	Yes
	increase the Entity's corruption risk	
41	Does the Entity's internal audit function or other	
41	independent third party cover ABC Policies and	Yes
		Tes
	Procedures?	
42	Does the Entity provide mandatory ABC training to:	
42 a	Board and senior Committee Management	Yes
42 b	1st Line of Defence	Yes
42 c	2nd Line of Defence	Yes
42 d	3rd Line of Defence	Yes
42 e	Third parties to which specific compliance activities	
42 0	subject to ABC risk have been outsourced	Yes
42 f	Non-employed workers as appropriate	Yes
	(contractors/consultants)	
43	Does the Entity provide ABC training that is targeted to	
	specific roles, responsibilities and activities?	Yes
44	Confirm that all responses provided in the above Section	Yes
	are representative of all the LE's branches	
44 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
	and applied to:	
45	If appropriate, provide any additional information/context	
	to the answers in this section.	
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,	CTF & SANCTIONS POLICIES & PROCEDURES	
46	Has the Entity documented policies and procedures	
	consistent with applicable AML, CTF & Sanctions	
	regulations and requirements to reasonably prevent,	
	detect and report:	
		-
46 a	Money laundering	Yes
46 b	Terrorist financing	Yes
46 c	Sanctions violations	Yes
47	Are the Entity's policies and procedures updated at least	Yes
	annually?	
48	Has the Entity chosen to compare its policies and	
-	procedures against:	
40 -		Vaa
48 a	U.S. Standards	Yes
48 a1	If Y, does the Entity retain a record of the results?	Not Applicable
48 b	EU Standards	N
	EU Stallualus	I Yes
		Yes
48 b1	If Y, does the Entity retain a record of the results?	Yes
49	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that:	
	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and	Yes
49	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that:	
49 49 a	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts	Yes Yes
49	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for	Yes
49 49 a 49 b	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs	Yes Yes
49 49 a	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide	Yes Yes Yes
49 49 a 49 b	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs	Yes Yes
49 49 a 49 b 49 c	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks	Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks	Yes Yes Yes
49 49 a 49 b 49 c	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides	Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks	Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing with another entity that provides services to shell banks	Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e 49 f	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit opening and keeping of accounts for Section 311 designated entities	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing and keeping of accounts for Section 311 designated entities	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e 49 f	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit opening and keeping of accounts for Section 311 designated entities Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 c 49 d 49 e 49 f	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing and keeping of accounts for Section 311 designated entities	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e 49 f	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit opening and keeping of accounts for Section 311 designated entities Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 c 49 d 49 e 49 f 49 g	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit opening and keeping of accounts for Section 311 designated entities Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 d 49 e 49 f	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing and keeping of accounts for Section 311 designated entities Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Assess the risks of relationships with domestic and	Yes Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 c 49 d 49 e 49 f 49 g	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit opening and keeping of accounts for Section 311 designated entities Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Assess the risks of relationships with domestic and foreign PEPs, including their family and close	Yes Yes Yes Yes Yes Yes
49 49 a 49 b 49 c 49 c 49 d 49 e 49 d 49 e 49 f 49 g	If Y, does the Entity retain a record of the results? Does the Entity have policies and procedures that: Prohibit the opening and keeping of anonymous and fictitious named accounts Prohibit the opening and keeping of accounts for unlicensed banks and/or NBFIs Prohibit dealing with other entities that provide banking services to unlicensed banks Prohibit accounts/relationships with shell banks Prohibit dealing with another entity that provides services to shell banks Prohibit dealing and keeping of accounts for Section 311 designated entities Prohibit opening and keeping of accounts for any of unlicensed/unregulated remittance agents, exchanges houses, casa de cambio, bureaux de change or money transfer agents Assess the risks of relationships with domestic and	Yes Yes Yes Yes Yes Yes Yes

49 i	Define the process for escalating financial crime risk	
	issues/potentially suspicious activity identified by	Yes
	employees	
49 j	Define the process, where appropriate, for terminating	
40)	existing customer relationships due to financial crime	Yes
	risk	105
40.1		
49 k	Define the process for exiting clients for financial	N
	crime reasons that applies across the entity, including	Yes
	foreign branches and affiliates	
49 I	Define the process and controls to identify and handle	
	customers that were previously exited for financial	Yes
	crime reasons if they seek to re-establish a	
	relationship	
49 m	Outline the processes regarding screening for	
	sanctions, PEPs and Adverse Media/Negative News	Yes
40 m	Outline the processes for the maintenance of internal	
49 n	"watchlists"	Yes
50		
50	Has the Entity defined a risk tolerance statement or	N
	similar document which defines a risk boundary around	Yes
54	their business?	
51	Does the Entity have record retention procedures that	Yes
	comply with applicable laws?	
51 a	If Y, what is the retention period?	1
		5 years or more
		1
52	Confirm that all responses provided in the above Section	Yes
	are representative of all the LE's branches	
52 a	If N, clarify which questions the difference/s relate to	1
	and the branch/es that this applies to.	
50	If appropriate, provide any additional information/context	
53	If appropriate, provide any additional information/context	47:relates to local pol. of ING-DiBa AG. Global AML, CTF & Sanctions pol. is upd. at least every 3 yrs & more
	to the answers in this section.	freq if required48a:ING Bank N.V. doesn't have US banking license therefore doesn't maintain a comparison btw
		US stds & its int pol. ING compl. w/ OFAC sanctions, cust. & trans. are screened against OFAC lists.
6 AML CT	E & SANCTIONS RISK ASSESSMENT	US stds & its int pol. ING compl. w/ OFAC sanctions, cust. & trans. are screened against OFAC lists.
	F & SANCTIONS RISK ASSESSMENT	US stds & its int pol. ING compl. w/ OFAC sanctions, cust. & trans. are screened against OFAC lists.
6. AML, CTF 54	Does the Entity's AML & CTF EWRA cover the inherent	US stds & its int pol. ING compl. w/ OFAC sanctions, cust. & trans. are screened against OFAC lists.
54	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below:	
54 54 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client	Yes
54 54 a 54 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product	Yes Yes
54 54 a 54 b 54 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel	Yes Yes Yes
54 54 a 54 b 54 c 54 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes Yes
54 54 a 54 b 54 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls	Yes Yes Yes
54 54 a 54 b 54 c 54 d 55	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below:	Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring	Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence	Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring	Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 a 55 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence	Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 a 55 a 55 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 a 54 b 54 c 54 d 55 55 b 55 b 55 c 55 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening	Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 c 55 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 c 55 d 55 c 55 d 55 c 55 d 55 c 55 d 55 c 55 f	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 d 55 f 55 f 55 f	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 d 55 f 55 f 55 g 55 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 d 55 f 55 f 55 g	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 f 55 f 55 f 55 f 55 f 56 h 56 h 56 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 d 55 f 55 f 55 g 55 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 f 55 f 55 f 55 f 55 h 56 h 56 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months?	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 c 55 d 55 c 55 f 55 f 55 f 55 h 56 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 f 55 f 55 f 55 f 55 h 56 h 56 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 d 55 c 55 d 55 c 55 d 55 d 55 f 55 d 55 f 55 f 55 d 55 f 55 d 55 f 55 f 55 a 56 56 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Trainsaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed.	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 f 55 f 55 f 55 f 55 h 56 h 56 h	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Trainsaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 f 55 f 55 f 56 h 56 a 57	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below:	Yes
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 c 55 c 55 c 55 c 55 d 55 c 55 d 55 c 55 d 55 f 55 g 56 56 a 57 57 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client	Yes
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 d 55 d 55 d 55 d 55 f 55 d 55 d 55 d 55 d 55 f 55 d 55 d 55 f 55 d 55 f 56 56 56 57 57 a 57 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client	Yes Y
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 d 55 d 55 f 55 g 55 h 56 56 57 57 a 57 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Trainsaction Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel	Yes Y
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 f 55 f 55 h 56 a 57 a 57 a 57 c 57 d	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's SAML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes Y
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 d 55 d 55 f 55 g 55 h 56 56 57 57 a 57 c	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening Name Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls	Yes Y
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 d 56 56 57 57 a 57 b 57 c 57 d 58	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Transaction Screening against Adverse Media/Negative News Training and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below:	Yes Y
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 d 55 c 55 d 55 f 56 56 57 57 a 57 b 57 c 57 d 58 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Trainsing and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes Y
54 54 a 54 b 54 c 54 d 55 55 b 55 c 55 d 56 56 57 57 a 57 b 57 c 57 d 58	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Training and Education Governance Management Information Has the Entity's SAML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence Governance	Yes Y
54 54 a 54 b 54 c 54 d 55 a 55 b 55 c 55 d 55 c 55 d 55 c 55 d 55 c 55 d 55 f 56 56 57 57 a 57 b 57 c 57 d 58 a	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Trainsing and Education Governance Management Information Has the Entity's AML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography	Yes Y
54 54 a 54 b 54 c 54 d 55 55 a 55 b 55 c 55 d 55 f 56 a 56 a 57 c 57 d 58 a 58 a 58 b	Does the Entity's AML & CTF EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's AML & CTF EWRA cover the controls effectiveness components detailed below: Transaction Monitoring Customer Due Diligence PEP Identification Training and Education Governance Management Information Has the Entity's SAML & CTF EWRA been completed in the last 12 months? If N, provide the date when the last AML & CTF EWRA was completed. Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the inherent risk components detailed below: Client Product Channel Geography Does the Entity's Sanctions EWRA cover the controls effectiveness components detailed below: Customer Due Diligence Governance	Yes Y

=0	News Oreception	N.
58 e	Name Screening	Yes
58 f	Transaction Screening	Yes
58 g	Training and Education	Yes
59	Has the Entity's Sanctions EWRA been completed in the	N.
	last 12 months?	Yes
59 a	If N, provide the date when the last Sanctions EWRA	
	was completed.	
60	Confirm that all responses provided in the above Section	Yes
	are representative of all the LE's branches	
60 a	If N, clarify which questions the difference/s relate to	
00 a		
	and the branch/es that this applies to.	
64	If appropriate provide any additional information/context	
61	If appropriate, provide any additional information/context	
	to the answers in this section.	Please see the ING FEC Statement (https://www.ing.com/About-us/Compliance/Financial-Economic-Crime-
		Statement.htm)
7. KYC, CD	D and EDD	
62	Does the Entity verify the identity of the customer?	Yes
63	Do the Entity's policies and procedures set out when	
	CDD must be completed, e.g. at the time of onboarding	Yes
	or within 30 days?	
64	Which of the following does the Entity gather and retain	
04		
	when conducting CDD? Select all that apply:	
64 a	Customer identification	Yes
64 b	Expected activity	Yes
-		
64 c	Nature of business/employment	Yes
64 d	Ownership structure	Yes
-	Product usage	Yes
64 e		
64 f	Purpose and nature of relationship	Yes
64 g	Source of funds	Yes
	Source of wealth	Yes
64 h		Tes
65	Are each of the following identified:	
65 a	Ultimate beneficial ownership	Yes
65 a1	Are ultimate beneficial owners verified?	Yes
65 b	Authorised signatories (where applicable)	Yes
65 c	Key controllers	Yes
65 d	Other relevant parties	Yes
66	What is the Entity's minimum (lowest) threshold applied	059/
	to beneficial ownership identification?	25%
67	Does the due diligence process result in customers	
07		Yes
	receiving a risk classification?	
67 a	If Y, what factors/criteria are used to determine the	
	customer's risk classification? Select all that apply:	
67		Vas
67 a1	Product Usage	Yes
67 a2	Geography	Yes
67 a3	Business Type/Industry	Yes
	Legal Entity type	Yes
67 a4		
67 a5	Adverse Information	Yes
67 a6	Other (specify)	
07 40	Other (speerly)	
		Existence of PeP, bearer shares, UHRC Nexus, sanctions related Nexus, complex ownership structure, ESR
		(non exhaustive listing)
		(non-oxinadouro noting)
68	For high risk non-individual customers, is a site visit a part	
00		No
	of your KYC process?	
68 a	If Y, is this at:	
68 a1	Onboarding	
	KYC renewal	
68 a2	-	
68 a3	Trigger event	
68 a4	Other	
68 a4a	If yes, please specify "Other"	
00 a4d	ii yes, picase specily Olilei	
60	Does the Entity have a risk based approach to screening	
69		
	customers for Adverse Media/Negative News?	Yes
	-	
69 a	If Y, is this at:	
		Mar.
69 a1	Onboarding	Yes
69 a2	KYC renewal	Yes

		[
69 a3	Trigger event	Yes
70	What is the method used by the Entity to screen for	Combination of automated and manual
74	Adverse Media/Negative News? Does the Entity have a risk based approach to screening	
71	customers and connected parties to determine whether	
	they are PEPs, or controlled by PEPs?	Yes
71 a	If Y, is this at:	
71 a1	Onboarding	Yes
71 a2	KYC renewal	Yes
71 a3	Trigger event	Yes
71 45	What is the method used by the Entity to screen PEPs?	
12	What is the method used by the Entity to screen FEFS:	Combination of automated and manual
73	Does the Entity have policies, procedures and processes	
	to review and escalate potential matches from screening	
	customers and connected parties to determine whether	Yes
	they are PEPs, or controlled by PEPs?	
74	Is KYC renewed at defined frequencies based on risk	
74		Yes
74 a	rating (Periodic Reviews)? If yes, select all that apply:	
		No.
74 a1	Less than one year	No
74 a2	1 – 2 years 3 – 4 years	Yes
74 a3		Yes
74 a4	5 years or more	Yes
74 a5	Trigger-based or perpetual monitoring reviews	Yes
74 a6	Other (Please specify)	
75	Does the Entity maintain and report metrics on current	
	and past periodic or trigger event due diligence reviews?	Yes
76	From the list below, which categories of customers or	
	industries are subject to EDD and/or are restricted, or	
	prohibited by the Entity's FCC programme?	
76 a	Arms, defence, military	Descripted
	· · · · · · · · · · · · · · · · · · ·	Restricted
76 b	Respondent Banks	Prohibited
76 b1	If EDD or restricted, does the EDD assessment	
	contain the elements as set out in the Wolfsberg	
	Correspondent Banking Principles 2022?	
76 c	Embassies/Consulates	EDD on risk-based approach
76 d	Extractive industries	Restricted
76 e	Gambling customers	Restricted
76 f	General Trading Companies	No EDD/restriction or prohibition
76 g	Marijuana-related Entities	Prohibited
76 h	MSB/MVTS customers	Prohibited
76 i	Non-account customers	No EDD/restriction or prohibition
76 j	Non-Government Organisations	Prohibited
76 k	Non-resident customers	EDD on risk-based approach
76 I	Nuclear power	Restricted
76 m	Payment Service Providers	Prohibited
76 n	PEPs	EDD on risk-based approach
76 o	PEP Close Associates	EDD on risk-based approach
76 p	PEP Related	EDD on risk-based approach
76 q	Precious metals and stones	EDD on risk-based approach
76 r	Red light businesses/Adult entertainment	Prohibited
76 s	Regulated charities	Prohibited
76 t	Shell banks	Prohibited
76 u	Travel and Tour Companies	No EDD/restriction or prohibition
76 v	Unregulated charities	Prohibited
76 w	Used Car Dealers	EDD on risk-based approach
76 x	Virtual Asset Service Providers	Prohibited
76 y	Other (specify)	
	Management of the state of the	
77	If restricted, provide details of the restriction	
		For some of these categories the restrictions are related to only to licensed / regulated customers and
		incorporated/resident in low risk countries. Additional restrictions are in place based on the category.
78	Does EDD require senior business management and/or	
-	compliance approval?	Yes
	· · · · · ·	1

78 a	If Y indicate who provides the approval:	Senior business management
70 a 79	Does the Entity have specific procedures for onboarding	
15	entities that handle client money such as lawyers, accountants, consultants, real estate agents?	No
80	Does the Entity perform an additional control or quality review on clients subject to EDD?	Yes
81	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
81 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
82	If appropriate, provide any additional information/context to the answers in this section.	Depending on various risk factors (e.g. in case of PEP involv., bearer shares companies, offshore companies), additional measures must be undertaken, incl. lower UBO threshold if & when required. Certain products/services & countries identified as high risk will also trigger the application of additional DD measures.
8. MONIT	ORING & REPORTING	
83	Does the Entity have risk based policies, procedures and monitoring processes for the identification and reporting of suspicious activity?	Yes
84	What is the method used by the Entity to monitor transactions for suspicious activities?	Automated
84 a	If manual or combination selected, specify what type of transactions are monitored manually	
84 b	If automated or combination selected, are internal system or vendor-sourced tools used?	Vendor-sourced tools
84 b1	If 'Vendor-sourced tool' or 'Both' selected, what is the name of the vendor/tool?	Multiple systems are in place.
84 b2	When was the tool last updated?	1-2 years
84 b3	When was the automated Transaction Monitoring application last calibrated?	< 1 year
85	Does the Entity have regulatory requirements to report suspicious transactions?	Yes
85 a	If Y, does the Entity have policies, procedures and processes to comply with suspicious transaction reporting requirements?	Yes
86	Does the Entity have policies, procedures and processes to review and escalate matters arising from the monitoring of customer transactions and activity?	Yes
87	Does the Entity have a data quality management programme to ensure that complete data for all transactions are subject to monitoring?	Yes
88	Does the Entity have processes in place to respond to Request For Information (RFIs) from other entities in a timely manner?	Yes
89	Does the Entity have processes in place to send Requests for Information (RFIs) to their customers in a timely manner?	Yes
90	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
90 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to	
91	If appropriate, provide any additional information/context to the answers in this section.	
9. PAYME	ENT TRANSPARENCY	
92	Does the Entity adhere to the Wolfsberg Group Payment	Yes
	Transparency Standards?	100

93		
	Does the Entity have policies, procedures and processes	
	to comply with and have controls in place to ensure	
	compliance with:	
93 a	FATF Recommendation 16	Yes
93 b	Local Regulations	Yes
	If Y, specify the regulation	
93 b1	If f, specify the regulation	
		LL Degulation 2015/047 on information accompanying transferra of funda
		EU Regulation 2015/847 on information accompanying transfers of funds.
	If NL sumlain	
93 c	If N, explain	
94	Does the Entity have controls to support the inclusion of	
	required and accurate originator information in cross	Yes
	border payment messages?	
95	Does the Entity have controls to support the inclusion of	
	required beneficiary information cross-border payment	Yes
	messages?	
95 a	If Y, does the Entity have procedures to include	
50 a	beneficiary address including country in cross border	Yes
		105
	payments?	
96	Confirm that all responses provided in the above Section	Yes
	are representative of all the LE's branches	
96 a	If N, clarify which questions the difference/s relate to	
	and the branch/es that this applies to.	
97	If appropriate, provide any additional information/context	
	to the answers in this section.	
10. SANC	TIONS	
98	Does the Entity have a Sanctions Policy approved by	
90	, , , , , , , , , , , , , , , , , , , ,	
	management regarding compliance with sanctions law	
	applicable to the Entity, including with respect to its	Yes
	business conducted with, or through accounts held at	
	foreign financial institutions?	
99	Does the Entity have policies, procedures, or other	
55	controls reasonably designed to prevent the use of	
	another entity's accounts or services in a manner causing	Yes
	the other entity to violate sanctions prohibitions applicable	
	to the other entity (including prohibitions within the other	
	entity's local jurisdiction)?	
100	Does the Entity have policies, procedures or other	
100	controls reasonably designed to prohibit and/or detect	
	actions taken to evade applicable sanctions prohibitions,	
		Vac
	such as stripping, or the resubmission and/or masking, of	Yes
	sanctions relevant information in cross border	
404	sanctions relevant information in cross border transactions?	
101	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial	
101	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during	
101	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial	Yes
101	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during	
101	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions	Yes
	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists?	
102	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening?	Yes
	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual'	Yes
102 102 a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected:	Yes Automated
102 102 a 102 a1	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used?	Yes
102 102 a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected,	Yes Automated
102 102 a 102 a1	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used?	Yes Automated Vendor-sourced tools
102 102 a 102 a1	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected,	Yes Automated
102 102 a 102 a1	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected,	Yes Automated Vendor-sourced tools
102 102 a 102 a1 102 a1a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool?	Yes Automated Vendor-sourced tools
102 102 a 102 a1	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If rautomated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool? When did you last test the effectiveness (of finding	Yes Automated Vendor-sourced tools
102 102 a 102 a1 102 a1a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool? When did you last test the effectiveness (of finding true matches) and completeness (lack of missing	Yes Automated Vendor-sourced tools Multiple systems are in place.
102 102 a 102 a1 102 a1a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool? When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the	Yes Automated Vendor-sourced tools
102 102 a 102 a1 102 a1a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool? When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the automated tool? (If 'Other' please explain in	Yes Automated Vendor-sourced tools Multiple systems are in place.
102 102 a 102 a1 102 a1a	sanctions relevant information in cross border transactions? Does the Entity screen its customers, including beneficial ownership information collected by the Entity, during onboarding and regularly thereafter against Sanctions Lists? What is the method used by the Entity for sanctions screening? If 'automated' or 'both automated and manual' selected: Are internal system of vendor-sourced tools used? If a 'vendor-sourced tool' or 'both' selected, what is the name of the vendor/tool? When did you last test the effectiveness (of finding true matches) and completeness (lack of missing data) of the matching configuration of the	Yes Automated Vendor-sourced tools Multiple systems are in place.
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106 b	United States Department of the Treasury's Office of Foreign Assets Control (OFAC)	Used for screening customers and beneficial owners and for filtering transactional data
106 c	Office of Financial Sanctions Implementation HMT (OFSI)	Used for screening customers and beneficial owners and for filtering transactional data
106 d	European Union Consolidated List (EU)	Used for screening customers and beneficial owners and for filtering transactional data
106 e	Lists maintained by other G7 member countries	Used for screening customers and beneficial owners and for filtering transactional data
106 f	Other (specify)	The Dutch sanctions list is used globally, in addition to the EU, UN and OFAC sanctions lists. Local sanctions lists (including the ones maintained by other G7 member countries) are used by ING entities where applicable.
107	When regulatory authorities make updates to their Sanctions list, how many business days before the entity updates their active manual and/or automated screening systems against:	
107 a	Customer Data	Same day to 2 business days
107 b	Transactions	Same day to 2 business days
108	Does the Entity have a physical presence, e.g. branches, subsidiaries, or representative offices located in countries/regions against which UN, OFAC, OFSI, EU or G7 member countries have enacted comprehensive jurisdiction-based Sanctions?	No
109	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes
109 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
110	If appropriate, provide any additional information/context to the answers in this section.	
11. TRAININ	NG & EDUCATION	
111	Does the Entity provide mandatory training, which includes:	
111 a	Identification and reporting of transactions to government authorities	Yes
111 b	Examples of different forms of money laundering, terrorist financing and sanctions violations relevant for the types of products and services offered	Yes
111 c	Internal policies for controlling money laundering, terrorist financing and sanctions violations	Yes
111 d	New issues that occur in the market, e.g. significant regulatory actions or new regulations	Yes
111 e	Conduct and Culture	Yes
111 f	Fraud	Yes
112	Is the above mandatory training provided to :	
112 a	Board and Senior Committee Management	Yes
112 b	1st Line of Defence	Yes
112 c	2nd Line of Defence	Yes
112 d	3rd Line of Defence	Yes
112 e	Third parties to which specific FCC activities have been outsourced	Yes
112 f	Non-employed workers (contractors/consultants)	Yes
113	Does the Entity provide AML, CTF & Sanctions training that is targeted to specific roles, responsibilities and high risk products, services and activities?	Yes
114	Does the Entity provide customised training for AML, CTF and Sanctions staff?	Yes
114 a	If Y, how frequently is training delivered?	Annually
115	Confirm that all responses provided in the above Section are representative of all the LE's branches	Yes

115 a If N, clarify which questions the difference/s relate to and the branch/es that this applies to. 116 If appropriate, provide any additional information/context to the answers in this section.	
12. QUALITY ASSURANCE /COMPLIANCE TESTING	
117 Does the Entity have a program wide risk based Quality Assurance programme for financial crime (separate from the independent Audit function)? Yes	
118 Does the Entity have a program wide risk based Compliance Testing process (separate from the independent Audit function)?	
119 Confirm that all responses provided in the above Section are representative of all the LE's branches Yes	
119 a If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
120 If appropriate, provide any additional information/context to the answers in this section. Key control testing and second line monitoring are parassurance is an additional challenge role on the local frameworks and policies.	rt of ING's Enterprise Risk Management program. Quality risk mitigation and the effective execution of relevant
13. AUDIT	
121 In addition to inspections by the government supervisors/regulators, does the Entity have an internal audit function, a testing function or other independent third party, or both, that assesses FCC AML, CTF, ABC, Fraud and Sanctions policies and practices on a regular basis?	
122 How often is the Entity audited on its AML, CTF, ABC, Fraud and Sanctions programme by the following:	
122 a Internal Audit Department Component based reviews	
122 b External Third Party Yearly	
123 Does the internal audit function or other independent third party cover the following areas:	
123 a AML, CTF, ABC, Fraud and Sanctions policy and procedures Yes	
123 b Enterprise Wide Risk Assessment Yes	
123 c Governance Yes	
123 d KYC/CDD/EDD and underlying methodologies Yes	
123 e Name Screening & List Management Yes	
123 f Reporting/Metrics & Management Information Yes	
123 g Suspicious Activity Filing Yes	
123 h Technology Yes	
123 i Transaction Monitoring Yes	
123 j Transaction Screening including for sanctions Yes	
123 k Training & Education Yes 123 I Other (specify)	
124 Are adverse findings from internal & external audit tracked to completion and assessed for adequacy and completeness? Yes	
125 Confirm that all responses provided in the above section are representative of all the LE's branches Yes	
125 a If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
126 If appropriate, provide any additional information/context to the answers in this section.	
14. FRAUD	
Its. Does the Entity have policies in place addressing fraud risk? Yes	

129	Does the Entity have real time monitoring to detect fraud?	Yes
130	Do the Entity's processes include gathering additional information to support its fraud controls, for example: IP address, GPS location, and/or device ID?	Yes
131	Confirm that all responses provided in the above section are representative of all the LE's branches	Yes
131 a	If N, clarify which questions the difference/s relate to and the branch/es that this applies to.	
132	If appropriate, provide any additional information/context to the answers in this section.	

Declaration Statement

Wolfsberg Group Correspondent Banking Due Diligence Questionnaire 2023 (CBDDQ V1.4) Declaration Statement (To be signed by Global Head of Correspondent Banking or equivalent position holder AND Group Money Laundering Prevention Officer, Global Head of Anti- Money Laundering, Chief Compliance Officer, Global Head of Financial Crimes Compliance OR equivalent)

The Financial Institution understands the critical importance of having effective and sustainable controls to combat financial crime in order to protect its reputation and to meet its legal and regulatory obligations.

The Financial Institution recognises the importance of transparency regarding parties to transpactions in international payments and has adopted/is committed to adopting these standards.

The Financial Institution further certifies it complies with / is working to comply with the Wolfsberg Correspondent Banking Principles and the Wolfsberg Trade Finance Principles. The information provided in this Wolfsberg CBDDQ will be kept current and will be updated no less frequently than every eighteen months.

The Financial Institution commits to file accurate supplemental information on a timely basis.

I, ____Matthåus Wojciechowski, Head of Treasury______ (Global Head of Correspondent Banking or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

I, __Dr. Peter Quante, Head of Compliance______ (MLRO or equivalent), certify that I have read and understood this declaration, that the answers provided in this Wolfsberg CBDDQ are complete and correct to my honest belief, and that I am authorised to execute this declaration on behalf of the Financial Institution.

M. Wijard ale ppa.

Frankfurt, 13.01.2025 (Signature & Date)

Dr. Peter Quante Datum: 2024.12.20 10:37:23 +01'00'

Datum: 2024.12.20 10:37:23 +01'00' (Signature & Date)